



SAFETY BULLETIN

Transportation Department- Train Operators

RULE REVIEW

The Rule.

All Train Operators have experience no ATO doors. The procedure on how to manually open side doors is listed under TOM rule 311 Manual Side Door Operation.

Important to Remember.

In 2017 we experienced 11 incidents where operator failed to follow the procedure and ended up opening doors on the wrong side or outside the platform or while repositioning the train. Investigation revealed that the following steps were often missed while attempting to open doors in manual mode:

- 1) P.A. announcements must be made prior to repositioning
- 2) Latch doors prior to changing operating mode to reposition a train. Reposition in road manual mode.
- 3) Open the cab side window on the platform side and visually observe the platform before activating the Door Open button.

If Not Performed Correctly.

Failure to follow rule 311 could lead to life altering injuries or death for our passengers.

What can you do?

Operators must review and memorize every step of TOM rule 311. When doors fail to open in ATO, pause and develop a plan prior to switching operating modes or attempting to activate side doors. Remember, you are responsible for the safety of our passengers.



Thank you for taking time to read this message and have a safe day.